



## ATTENTION

One of the patients in Hertfordshire who has tested positive for Coronavirus visited this Practice recently.

The Practice has taken all appropriate precautionary measures as advised by experts at Public Health England. This included contacting the very small number of patients who were on the premises at the time.

Following that, the Practice is fully open as usual, subject to guidelines on the next pages.

*The Practice has been praised by the CCG for its speedy response to implementing its business continuity plan and arranging for cleaning of Practice premises and this has assisted in minimising disruption for patients.*

# IF YOU HAVE AN APPOINTMENT BOOKED AND HAVE:

Travelled in the last 14 days to a high risk country (see separate information) or had close contact with someone from a high risk country or with coronavirus or you think you may have coronavirus – **PLEASE CALL 111 DO NOT ENTER THE SURGERY**

If you feel feverish/have shortness of breath/cough but do not fit any criteria in point 1 – **DO NOT ENTER THE SURGERY BUT CALL RECEPTION ON 01582 767821** – a doctor will contact you by phone before deciding whether you need an appointment.

If you already have an existing appointment but have since developed the above symptoms **DO NOT ENTER THE SURGERY BUT CALL RECEPTION ON 01582 767821** – a doctor will call you back.

These measure have been put in place to protect patients safety so please bear with reception and staff

# CURRENT HIGH RISK AREAS:

Hubei province in China,  
Iran,  
Lockdown areas in northern Italy  
Special Care Zones in South Korea  
Other parts of Mainland China or South Korea  
Hong Kong  
Japan  
Macau  
Malaysia  
Singapore  
Taiwan  
Thailand  
Cambodia  
Laos  
Myanmar  
Vietnam

## **FRIENDS OF DAVENPORT HOUSE AGM MONDAY 16 MARCH 2020**

Please note that the Friends of Davenport House AGM scheduled for Monday 16 March 2020 is to be postponed and a new date will be advised once the current pressures on the Practice have subsided.

***Please be patient with the Surgery staff as they manage the aftermath of the one confirmed case of coronavirus in Harpenden.***